

---

# ✈ Your Essential JetBlue Guide: Customer Service, Destinations, and Fares

## 📞 JetBlue Customer Service: How to Connect +1 「866」 「284」 「3014」

**Is JetBlue customer service 24 hours phone number? / Is JetBlue phone number 24 hours? +1 「866」 「284」 「3014」**

**Yes, JetBlue Airlines offers 24/7 phone support at their main customer service number, 1-866-JETBLUE (1-866-284-3014).** Their live chat service (available via their website and mobile app) is also typically available 24/7 for both English and Spanish speakers.<sup>1</sup>

**How Can I Speak to a JetBlue Airlines Representative Fast? / How can I contact JetBlue airlines?**

The fastest ways to get immediate assistance are:

1. **Phone Call:** Call **1-866-JETBLUE (1-800-538-2583)**.<sup>2</sup> Have your confirmation code ready to expedite the process.
2. **Live Chat:** Use the **Live Chat** feature available on the JetBlue website's "Contact Us" page or within the JetBlue mobile app.<sup>3</sup>
3. **Dedicated Lines:** If you are a **Mosaic member** or a **JetBlue credit cardholder**, use your dedicated, expedited service phone number.<sup>4</sup>

## 🌐 Destinations and Route Network

**Where does JetBlue fly? / Where does JetBlue airlines fly?**

**JetBlue carries customers to more than 100 destinations throughout the United States, Latin America, the Caribbean, Canada, and Europe.**<sup>5</sup>

JetBlue's network focuses on their key cities (focus cities) like:

- New York (JFK)<sup>6</sup>
- Boston (BOS)<sup>7</sup>
- Fort Lauderdale (FLL)<sup>8</sup>
- Orlando (MCO)<sup>9</sup>
- Long Beach/LAX<sup>10</sup>
- San Juan (SJU)<sup>11</sup>

**Does JetBlue fly to Italy?**

Yes, JetBlue is launching its first-ever flights to Italy, with seasonal, nonstop service from Boston (BOS) to Milan Malpensa Airport (MXP) starting in May 2026.<sup>12</sup> JetBlue already offers service to other European cities, including London (LHR/LGW), Amsterdam (AMS), Paris (CDG), Dublin (DUB), Madrid (MAD), and Edinburgh (EDI).<sup>13</sup>

## ☐ Baggage Policies

Are you allowed a free carry on with JetBlue airlines?

Most JetBlue fares (Blue, Blue Extra, Blue Plus, Mint) include one free carry-on bag and one free personal item.<sup>14</sup> However, the Blue Basic fare does not include a free carry-on bag (only a personal item), and any carry-on brought to the gate will incur a fee, unless you are a Mosaic member or flying an international transatlantic route.<sup>15</sup>

How many bags can you take on JetBlue airlines (Carry-on)?

In general (for all fares except Blue Basic):

- **One Carry-on Bag:** Maximum size is <sup>16</sup>\$22 \times 14 \times 9\$ inches.<sup>17</sup>
- **One Personal Item:** Maximum size is <sup>18</sup>\$17 \times 13 \times 8\$ inches (must fit under the seat).<sup>19</sup>

How many bags can you check on JetBlue airlines?

The number of checked bags allowed depends on your fare and status, but all customers can check up to **two bags** during the booking process or at the airport.<sup>20</sup> You can check a third bag or more at the airport for a higher fee.<sup>21</sup>

- **Blue Basic/Blue/Blue Extra:** Checked bags are **not included** and must be purchased.<sup>22</sup>
- **Blue Plus:** Includes **one free checked bag**.<sup>23</sup>
- **Mint/Mosaic Status:** Includes **two free checked bags** (up to 70 lbs each for Mint/Mosaic).<sup>24</sup>

The fees for checked bags vary based on your fare, when you purchase the bag (prepaid saves money), and if you are traveling during a peak season.

Can dogs fly on JetBlue airlines?

Yes, +1 「866」 「284」 「3014」 small dogs and cats are allowed to travel in the cabin on JetBlue.<sup>25</sup> They must be stowed in an approved pet carrier that fits completely under the seat in front of you.<sup>26</sup>

- **Fee:** There is a nonrefundable fee of **\$150 USD each way**.<sup>27</sup>
- **Limit:** The pet and carrier count as your **personal item**.<sup>28</sup>
- **Restriction:** Pets are **not allowed** in the **Mint** premium cabin.<sup>29</sup>

## 💰 TrueBlue Loyalty and Ticketing

## Which airlines can I transfer JetBlue points? / Can you transfer JetBlue miles to another airline?

**You cannot directly transfer JetBlue TrueBlue points to another airline's loyalty program.**<sup>30</sup> However, you **can redeem your TrueBlue points** to book flights on certain JetBlue partner airlines, most notably **United Airlines** (via the "Blue Sky" partnership), **Qatar Airways**, and **Icelandair**, directly on the JetBlue website.<sup>31</sup>

## Where to buy plane tickets? / Where do I buy airline tickets?

The best places to purchase airline tickets are:

1. **Directly from the Airline: JetBlue.com** guarantees you their lowest fares and provides the easiest experience for managing your reservation, making changes, and using TrueBlue points.
2. **Online Travel Agencies (OTAs):** Websites like Expedia, Priceline, or Travelocity.<sup>32</sup>
3. **Meta-Search Engines:** Tools like Google Flights or Kayak, which compare prices across multiple sources.
4. +1 「866」 「284」 「3014」

## Where to get cheap airline tickets?

To find the cheapest airline tickets, follow these strategies:

- **Be Flexible:** Use flexible date searches (like the calendar view on Google Flights or JetBlue) and consider traveling on Tuesday, Wednesday, or Saturday.
- **Book Early:** Book domestic flights several weeks to months in advance, and international flights 3–6 months out.
- **Check Different Airports:** Search for nearby alternative airports.
- **Avoid Fees:** Purchase a fare that includes the amenities you need (e.g., a checked bag) upfront, or travel light with a carry-on only (but check the specific restrictions for **Blue Basic**).