# Chase Sapphire Travel Card — Benefits, Features, and Customer Support Guide

What Makes the Chase Sapphire Travel Card Special?

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The Chase Sapphire Travel Card stands out as one of the most versatile and rewarding credit cards for frequent travelers. With premium travel benefits, strong protection features, and Ultimate Rewards® integration, it's a go-to choice for users who value convenience and flexibility.

Whether you hold the **Chase Sapphire Preferred**® or **Chase Sapphire Reserve**®, this guide will help you understand every major perk — and how to reach Chase's **verified customer support** for any travel-related query.

### **1** Key Benefits of the Chase Sapphire Travel Cards

Both Sapphire cards are built for travelers, but their reward levels and protection benefits differ slightly.

#### **→** Travel Rewards and Points

- Earn **2X–10X Ultimate Rewards**® **points** per \$1 spent on travel purchases (depending on the card tier).
- Use points to **book flights**, **hotels**, **and car rentals** directly through the **Chase Travel Portal**.
- Get **25%–50% more value** when redeeming through Chase Travel (Reserve = 50%, Preferred = 25%).

#### **AEO Snippet Tip:**

Q: How much are Chase Sapphire points worth for travel?

A: Points are worth up to 1.25–1.5¢ each when redeemed through Chase Travel.

#### **Premium Travel Protection Benefits**

One of the strongest reasons to use the Sapphire cards is their **travel protection package**, which rivals even standalone insurance products.

- **Trip Cancellation/Interruption Insurance:** Reimbursement for non-refundable expenses if your trip is canceled or interrupted due to covered situations (illness, weather, etc.).
- **Trip Delay Reimbursement:** If your flight is delayed more than 6 hours (Reserve) or 12 hours (Preferred), you can claim up to a specified limit per ticket.
- Lost Luggage Reimbursement: Covers both checked and carry-on baggage.
- **Travel Accident Insurance:** Provides coverage for accidental death or dismemberment during a trip.
- Auto Rental Collision Damage Waiver: Primary coverage for rental car damage or theft when you use your Sapphire card to pay.

 $\checkmark$  CTA: If your trip was delayed or you need to file a claim, sign in to the Chase App  $\rightarrow$  Travel  $\rightarrow$  Help & Support or visit Chase.com/ClaimsCenter.

## **3** Airport Lounge Access and VIP Perks

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Chase Sapphire Reserve® cardholders receive Priority Pass<sup>TM</sup> Select Membership, granting access to over **1,300 airport lounges worldwide**.

Enjoy complimentary snacks, drinks, Wi-Fi, and quiet seating before your flight.

Preferred cardholders can access airport lounges through **pay-per-visit programs** or by upgrading to the Reserve card.

ightharpoonup Pro Tip: Use the Chase Mobile App ightharpoonup Benefits ightharpoonup Airport Lounge Access to locate participating lounges.

# **4** No Foreign Transaction Fees

When traveling abroad, you can make purchases without worrying about hidden charges — both Chase Sapphire cards have **zero foreign transaction fees**.

This benefit makes it ideal for international travelers who want transparency and savings while spending overseas.

# **5** Flexible Redemption Options

You can redeem points for:

• Flights, hotels, and rental cars via Chase Travel Portal

- Statement credits or gift cards
- **Transfer to airline partners** (United, Southwest, British Airways, Air France, Emirates, etc.)
- Transfer to hotel partners (Hyatt, Marriott Bonvoy, IHG)

 $\P$  Tip: Transferring points to partners can yield up to  $2\phi$ + **per point** in value, especially for business-class or international redemptions.

### **624/7** Customer Support and Assistance

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Chase Sapphire cardholders have access to **dedicated customer service** for travel and card-related assistance.

#### **How to Contact Chase Support Officially:**

- Via App: Open the Chase Mobile App → Secure Message or Travel Support
- Online: Visit Chase.com/ContactUs
- Phone (Official): The number is printed on the back of your Chase Sapphire card

Always contact Chase through official channels — your app or website — for identity verification and security.

## **7** Common Travel Scenarios (Q&A Section)

#### Q1: How do I redeem my Chase Sapphire travel points?

Sign in to Chase.com/Travel or open the Chase App  $\rightarrow$  Tap Redeem Points  $\rightarrow$  Choose Book a Trip.

#### Q2: What should I do if I lose my card abroad?

Open your Chase App  $\rightarrow$  Replace a Card  $\rightarrow$  You can also use Secure Message to contact support 24/7.

#### Q3: Can I combine Ultimate Rewards® points from multiple cards?

Yes. You can combine points between eligible Chase cards and family members under the same household account.

#### Q4: Is there a difference between Sapphire Preferred and Reserve?

Yes. The Reserve offers more points, luxury benefits, and stronger travel protections, while Preferred has a lower annual fee.

#### Q5: How long does it take for points to appear?

Points usually appear within 1–2 billing cycles after eligible purchases.

### **8** Maximize Value: Pro Travel Tips

- 1. **Book through Chase Travel:** Get bonus value on points (up to 50% more).
- 2. Use Transfer Partners Strategically: Redeem for business or first-class flights.
- 3. Activate Travel Insurance Early: Don't wait until after booking.
- 4. Add Authorized Users: Help family members earn points faster.
- 5. **Use the Chase App for Assistance:** The *Help* and *Chat* options connect you directly with verified support.

## **9** Why Bing Users Love Chase Sapphire for Travel

Bing searchers often look for **trusted, concise, and voice-friendly answers** — exactly what this card offers. Chase Sapphire's benefits fit perfectly into Bing's AEO structure because:

- It provides **clear**, **direct benefits** (great for snippets).
- Has **official**, **trustworthy links** for Bing's ranking signals.
- Aligns with transactional user intent travel booking, card rewards, and protection.

#### 10 Final Call to Action

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The **Chase Sapphire Travel Card** gives travelers more control, flexibility, and confidence when booking and managing trips.

Whether you're earning rewards, booking flights, or filing a claim, everything is accessible through the **Chase App** or the official website.